

ESSSuper Transport Scheme Handbook

Proudly serving our members

Issued 1 July 2017

Issued by: Emergency Services Superannuation Board ABN 28 161 296 741
as Trustee of the Emergency Services Superannuation Scheme ABN 85 894 637 037

ESSSuper 
Emergency Services & State Super

Important notice

This handbook outlines the superannuation arrangements for members of ESSSuper's Transport Scheme.

The members are employees, including temporary employees, who were employed by a Transport Authority as defined in the Transport Superannuation Act 1988. Members of the Revised, State Employees Retirements Benefits and the Metropolitan Transit Authority Schemes have had opportunities to transfer to the Scheme.

Disclaimer

This Handbook was prepared and issued by Emergency Services Superannuation Board ABN 28 161 296 741, the Trustee of the Emergency Services Superannuation Scheme ABN 85 894 637 037 (ESSSuper). It has been issued to assist you make an informed decision about ESSSuper's products, features and benefits. It is of a general nature only and does not take into account your personal or financial objectives, situation or needs. Any examples included within this document are for illustration purposes only. They are not intended to be recommendations or preferred courses of action. Before making a decision about an ESSSuper product, you should consider seeking professional advice from a licensed financial adviser.

Note: The information in this document was up-to-date at the date of issue but may change from time to time. Where a change to information in this document is not materially adverse it may be updated by publishing the updated information on the ESSSuper website at www.esssuper.com.au. A hard copy will also be posted free of charge on request by contacting ESSSuper's Member Service Centre.

How to contact ESSSuper

Our Member Service Centre can assist you with all enquiries regarding your benefit. If you want to discuss any aspect of your membership, or you want to make an appointment for a personal interview, you can telephone us between 8.00 am and 5.00 pm Monday to Friday. Making an appointment prior will ensure prompt service.

ESSSuper's contact details are:

Street address	Level 16, 140 William Street Melbourne Victoria 3000
Postal address	GPO Box 1974 Melbourne Victoria 3001
Telephone	1300 655 476
Facsimile	1300 766 757
Email	info@esssuper.com.au



Also, our website is an important source of up to date information. Just go to www.esssuper.com.au

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Introduction

About the Transport Scheme

The Transport Scheme is a defined benefit fund established in 1988 and has been closed to new members since 31 December 1993.

The Transport Scheme provides lump sum superannuation benefits on retirement, resignation, retrenchment, ill health, death and disability for employees of a transport authority as defined by the *Transport Superannuation Act 1988*.

This Scheme also includes members who have transferred from the Revised Scheme, SERB Scheme and Metropolitan Transit Authority Scheme.

Your benefit

As a Transport Scheme member, you receive a defined benefit linked to you:

- length of recognised service
- Final Average Salary (FAS)
- personal contribution rate, and
- age.

The defined benefit calculation also takes into account:

- periods of leave without pay
- part-time service; and
- any prior service recognised by the fund.

In the event of your death, the Transport Scheme will pay a benefit to surviving eligible dependents, including a partner and children. There is also the option for members to nominate the persons that will receive a benefit in the event of his/her death, including a spouse, a child of any age, a financial dependent or a legal personal representative.

All Transport Scheme benefits are calculated using periods of service in completed years and days. At the time of your payment, your benefit is compared with the minimum benefit payable under the governing rules of the *Superannuation Guarantee (Administration) Act 1992* (Commonwealth), and you are paid the greater of the two benefits.

Benefit payment options

Members of the Transport Scheme receive a benefit when a trigger event occurs. Trigger events include:

- resignation
- age retirement
- retrenchment
- death
- disability

If you have become an exempt officer (if applicable) your benefit will become payable at age 65 irrespective of whether you have terminated employment.

Do you want a full or part pension?

Transport Scheme members wanting to remain with ESSSuper can now access ESSSuper's Income Streams (if over age 55 or preservation age). These are account based pensions and are separate to your New Scheme account. Alternatively, members can use funds from other super sources to commence an ESSSuper Income Stream. The Working Income Stream enables you to receive a part pension whilst you wind down your working hours, whilst the Retirement Income Stream can be converted at any time, giving members greater flexibility and control. From 1 July 2017, a Transfer Balance Cap (currently \$1.6million) will apply to the total amount of super an individual can transfer into a Retirement Income Stream. The amount of the transfer balance cap will be indexed periodically in \$100,000 increments, in line with Consumer Price Index (CPI) charges. For further information, please refer the taxation section in this booklet and the ESSSuper Income Streams Product Disclosure Statement on our website www.esssuper.com.au

Superannuation salary

Your fortnightly contribution is based on your highest superannuation salary (superable salary) up to 1 September, which includes:

- base salary
- higher duties (if received continuously for 12 months or more), and
- approved allowances.

Superable salary does not generally include:

- recreation leave allowance (leave loading)
- expense allowance
- travelling allowance
- performance pay
- overtime, or
- other payments of a temporary or unpredictable nature.

For part time employees the superable salary is always the full time equivalent value.

Higher duties

If you have been on continuous higher duties for at least 12 months prior to 1 September, then the higher salary will automatically apply to your superannuation. Your annual contribution adjustment at 1 September will be made using the higher salary and the entire higher salary period will be eligible to be included for Final Average Salary (FAS) purposes.

If you have been on various higher duty classification continuously for 12 months, the salary for the lowest paid higher duty assignment will count.

Can your superable salary be reduced?

Your superable salary will generally not reduce. Special conditions apply for executives and contract officers (please refer to your Payroll Department).


You may choose to reduce your superable salary classifications and the amount of personal contributions due to any of the following:

- if you have lost an allowance that was previously used to increase your superable salary, or
- due to a salary reduction because of a change in your employment circumstances, or
- by electing that a higher duty allowance will not count when it becomes superable after 12 months.

What conditions apply when you reduce your superable salary?

- Your election is binding once it is lodged.
- From the date of the lodgement of the election your FAS is reduced for any future benefit calculation. This will impact your future benefit entitlements.
- Your contribution rate will be adjusted from the first available pay day after the election is lodged. There will be no refund of excess contributions made by you prior to the lodgement.

Your next steps...

 **Are you considering reducing your superable salary? Contact ESSSuper on 1300 655 476.**

Unsure whether your allowance is superable?
Contact your employer.

Is your employer unsure if any superable allowances are relevant to you?
Ask them to contact ESSSuper's Employer Assistance Line on 1300 768 776.

To reduce your superable salary
Complete an *Election to reduce superannuation salary form (S203)* available from www.esssuper.com.au and lodge with your pay office.

Earnings and fees

The governing rules of the Transport Scheme provide for earnings to be applied to member's contributions at 30 June each year. The earnings rate applied in calculating benefits is called the 'crediting rate'.

Crediting rate (earnings)

Crediting rate	=	Average of the investment returns for the previous three years	-	Investment management and administration expenses
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This means that in a year where investments perform well, the crediting rate may be less than the net investment return of the Scheme. However, in a year where the investments do not perform well, the crediting rate may be greater than the net return of the Scheme. The crediting rate applied will never be less than 0%.

Interim crediting rate

Interim crediting rate	=	Average of: 1. investment returns for the previous two years 2. estimated current financial year returns	-	Investment management and administration expenses
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An interim crediting rate is used to calculate the cash component of your benefit on resignation if the following apply:

- you leave the Scheme before the final crediting rate at 30 June is determined, and
- you receive a benefit comprising of a refund of contributions and earnings.

An interim crediting rate is also applied to lump sum benefits paid more than 14 days following the date employment terminated.

Administration costs and investment management fees*

No fees apply for Transport Scheme members unless they receive a benefit that comprises a refund of contributions and earnings.

Administration costs and investment management fees are deducted prior to calculating the annual rate of earnings.

For details of the rates deducted from earnings before crediting to accounts, please refer to www.esssuper.com.au

* Please refer to the rates table on the website.

Communication

Throughout the year you will receive communications from ESSSuper on information that is relevant to you and your membership in the Transport Scheme in addition to the regular communications as indicated below.

Your Annual Benefit Statement

Your Annual Benefit Statement is sent to you via the post each year unless you have chosen to view it online. It provides you with up-to-date estimates of all your superannuation benefits, as at the previous 30 June.

You can also view your Annual Benefit Statement in the secure member's section of our website, www.esssuper.com.au

Annual Report

The Annual Report is available at www.esssuper.com.au. Hard copies are available on request. It contains a review of the previous financial year, all the latest news and financial details relevant to your superannuation fund.

Members Online

Many of our members have already signed into our secure member's site, Members Online where you are able to:

- obtain your benefit estimates
- submit forms
- change your address
- change your contribution percentage rate
- change your contributions from post-tax to pre-tax or vice versa
- view our product options
- use the helpful calculators
- view and/or download your latest Annual Benefit Statement
- consolidate your super from other funds*
- provide an email address for fast and efficient communication
- read the latest news about your super, stay up to date and informed.

*You should check any relevant exit fees you may incur, or any insurance arrangements that may be forfeited, or any other effects this transfer may have on your benefits, before rolling your money into our fund.

Your next steps...

🔍 Are you considering reducing your superable salary?

Register for an online PIN

Register and/or sign in for instant access to your super balance and obtain estimates and quotes by visiting www.esssuper.com.au

View ESSSuper Annual Reports

The latest Annual Report is available to download via the Publications section of www.esssuper.com.au



Contributions

Your Transport Scheme accepts both employer and member contributions and the amount that is required to be contributed is dependent on several factors.

Employer contributions

Your employer is required to contribute to your superannuation benefit. The amount your employer is required to contribute is a percentage based on your superable salary, which is determined on the advice of the Fund Actuary. It is important to remember that your benefit is determined based on your salary, service and personal contribution rate, not what your employer contributes.

For those Transport Scheme members who turn age 65 on or after 1 July 2010, contributory membership in the Transport Scheme continues until work ceases or until age 75 or as otherwise permitted by Commonwealth Superannuation Law (whichever occurs first).

If you wish to cease contributory membership of the fund yet keep working, you may wish to consider applying for exempt officer status as described on page 26.

From age 75, in accordance with Commonwealth superannuation law, if you have not exempted out of the Transport Scheme and are still working, your membership in the Transport Scheme may continue. However, you must stop contributing to the Transport Scheme.

Member contributions

Transport Scheme members may elect to make no contributions or contribute 2.5%, 5% or, in certain limited cases, 7.5% of their after-tax salary (as a non-concessional contribution) to the Scheme.

A slightly higher rate applies if you elect to make contributions from before-tax salary (salary sacrifice) (concessional contribution) to cover the 15% contributions tax.

You can elect to vary your current defined benefit contribution deduction type from after-tax to before-tax (salary sacrifice) at any time. If your election form to vary and/or change the type of contribution rate is received in time to be processed by the 14th of the month, the new rate will take effect from the start of the next month. Otherwise, it will be the start of the following month.

Contribution rates			
After-tax rate	Before-tax rate	Accrual rate on retirement for service after 1 July 1993	Accrual rate for service before 1 July 1993
Nil	Nil	8.5%	10%
2.5%	3%	13%	15%
5%	5.9%	17.5%	20%
7.5%	8.9%	22%	25%

% of FAS for each year contributing at this rate.

Member contributions are:

- based on your current listed superable salary applying on or before 1 September, and
- adjusted (pro-rata) for periods of part-time service.

You may elect to vary your contribution rate once every 12 months.

Annual contribution salary adjustment

Your salary for contribution purposes is adjusted annually on the first pay day in September and based on your highest superable salary up to 1 September of that year. (Note – in respect of salary packaged employees (ie executives) contributions are adjusted as increases occur).

Any salary increase applicable after 1 September will not be reflected in your contributions until the following year.

Calculate your contribution (full-time):

A 38 year old on a salary of \$65,325 per annum (at 1 September) personally contributing 5% would have a fortnightly contribution of \$125.63 as shown below:

$$\begin{array}{ccccccc} \$65,325 & \div & 26^* & \times & 5\% & = & \$125.63 \text{ per fortnight} \end{array}$$

* Represents number of fortnights in a year.

Your contribution impacts your super entitlements. Check out our scenario modelling feature in the Member Online area of our website to learn more. The estimates will allow you to change your salary, service and/or contribution rate; then show you the difference to your entitlement.

Concessional contributions limits

Concessional contributions are notional taxable contributions related to your defined benefit and any employer (including salary sacrifice) contributions not related to your defined benefit. Concessional contributions are taxed at 15%*.

* A higher rate of 30% will apply to concessional contributions for individuals with adjusted taxable income over \$250,000.

There are annual limits per person as shown in the table below:

Concessional contribution cap*	Non-concessional contribution cap*
\$25,000 p.a.	\$100,000 p.a.

*The concessional contribution cap will increase in increments of \$2,500 in line with Average Weekly Ordinary Times Earnings (AWOTE). The non-concessional contribution cap is indexed in line with the concessional contribution cap (four times the concessional contribution cap value). Please refer to our website at www.esssuper.com.au

Notional taxed contribution (NTC) explained

For defined benefit arrangements, the contributions counted for the purpose of the concessional contributions limits, are called 'notional taxed contributions'. These reflect employer contribution as well as any salary sacrifice contributions made to the defined benefit fund.

This is because employer contributions to defined benefit funds are not allocated specifically to individual member accounts, rather member benefits are funded from the defined benefit pool.

The Fund Actuary has determined a formula for calculating the amount that your employer notionally contributes to your defined benefit (including salary sacrifice to the defined benefit). This amount is shown each year on your Annual Benefit Statement (ABS). You can also check your NTC amount by using the calculator on our website.

Calculating concessional contributions

Non-concessional contributions limits

Non-concessional (or after tax) contributions are also subject to a cap of \$100,000* before additional tax applies.

* Subject to indexation. This cap is for the 2017-18 financial year and may change for future years. Please refer to our website at www.esssuper.com.au

Any contributions made in excess of this cap will be subject to excess non-concessional contributions tax and taxed at the highest marginal tax rate. However, if you have a total superannuation balance of \$1.6 million* or more at 30 June of the previous financial year, your non-concessional cap is zero and all non-concessional contributions you make will be subject to excess non-concessional contributions tax and taxed at the highest marginal tax rate.

* Subject to indexation. This applies in respect to the 2017-2018 financial year and may change for future years. Please refer to our website www.esssuper.com.au

A member's NTC is calculated at the end of each financial year, or at the time of their exit from the fund.

Notional Taxed Contributions (NTC) reflecting employer and salary sacrifice to the Transport Scheme	+	Employer contributions (including salary sacrifice) to ESSSuper's Accumulation Plan	+	Employer contributions (including salary sacrifice) to other funds
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A member may have zero NTC reported in certain circumstances where they have reached their Maximum Benefit.

'Grandfathering' arrangements

Currently there is an existing 'grandfathering' arrangement whereby, for eligible defined benefit members, their NTCs are limited to their concessional contributions cap. In other words, no excess contributions tax can arise on their defined benefit notional contributions.

These grandfathering arrangements will not apply where a member elects to change their contribution rate after 5 September 2006 which results in an increased benefit.

Note: any grandfathering cap amount will be added to any other concessional contributions made to an accumulation arrangement to determine if the relevant cap is exceeded and excess contributions tax applies.

Do you think you may exceed the caps?

If you think you may exceed the concessional contribution caps, check out our concessional contributions calculator by visiting www.esssuper.com.au

It is important to keep track of not only your NTCs into the Transport Scheme but all employer contributions (as well as salary sacrifice contributions) that are made to any other superannuation funds, for comparison against your relevant cap. Contributions in excess of these caps are not concessionally taxed and are taxed at your marginal tax rate plus an excess contribution charge. Any excess concessional contributions will be regarded as non-concessional contributions and will count towards the non-concessional cap.

Contributions for part-time service

If you are employed on a part-time basis, you must make contributions in accordance with the time fraction you work based on your full-time equivalent salary. You cannot contribute at the full-time rate.

Special conditions apply if your reduced time fraction is due to ill health. In this case, please call the ESSSuper Member Service Centre on 1300 655 476 and ask to speak to one of the Disability Consultants.

Calculate your contribution (part-time)

A 38 year old on a salary of \$45,325 per annum (at 1 September) personally contributing 5% and working six days a fortnight (60% or 0.6 of full-time hours) would have a fortnightly contribution of \$52.30 as shown below:

\$45,325	÷	26*	×	5%	×	0.6	=	\$52.30 per fortnight
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* Represents number of fortnights in a year.

Contributions while on leave

Contribution requirements vary dependent on what type of leave you are taking, and any conditions that may be applicable in accordance with your employment agreement.

Long service leave

Your normal fortnightly contributions are required to be paid if you take long service leave on full pay.

If you elect to take long service leave at half pay, it will not have any effect on the superannuation contributions that are due and the normal full-time superannuation contribution must still be paid.

Purchased Leave

An example of purchased leave is a 48/52 agreement. This means that you will receive the equivalent of 48 weeks salary spread over 52 weeks. Therefore, during the course of the year you will receive an extra four weeks paid annual leave but will receive less annual income. Depending on your employment agreement, you may be able to choose between 40 and 51 weeks salary spread over 52 weeks as a purchased leave agreement.

ESSSuper will generally treat purchased leave as a reduction of your time fraction for the period of the purchased leave agreement.

For example, if you and your employer agree to a period of 48/52 for a designated period and your normal hours of work are full time, your employer will advise ESSSuper your time fraction is 0.92308 ($1.0 \times 48/52$) for the designated period and your contribution deduction amount is reduced pro-rata.

Discuss with your employer the purchased leave arrangements they currently have in place. You may also call ESSSuper to determine the impact on your benefit.

Secondment

You are regarded as being on secondment for superannuation purposes if you are granted Leave Without Pay (LWOP) to work elsewhere with the consent of your current employer and your new employer agrees to meet the employer obligations for your superannuation.

Secondment is generally a short-term arrangement and is treated differently from LWOP as both the benefits and contribution payments are different.

Both your current employer and your new employer will be required to certify in writing to us that they have agreed to your secondment. Normal member and employer contributions must be paid throughout your period of secondment. Contributions are based on your superable salary for the position you held prior to your secondment.

Your next steps...

① Make sure you are making the most of your contribution options.

ESSSuper Member Service Centre

Speak to a Superannuation Consultant by calling 1300 655 476.

Speak to your employer

If you have questions on changing working arrangements.

Employer queries

If your employer has questions they can contact ESSSuper's Employer Assistance Line on 1300 768 776.

Leave Without Pay

Your superannuation contribution options vary depending on the type of Leave Without Pay (LWOP) you take.

Ill health

If you are on sick leave, with or without pay, your normal fortnightly contributions still need to be paid. Upon written application, ESSSuper may allow you to delay payment of your contributions until you return to work.

Less than four weeks

If you take LWOP (for any reason other than ill-health) for up to four weeks, you are required to pay contributions at the normal rate, to maintain all of your benefit entitlements.

Four weeks or more

If you are on LWOP for four weeks or more, your normal fortnightly contributions are not required to be paid during this period (however you can elect to pay a premium to maintain your death and disability cover if you are under age 60).

More than six months

If you are on LWOP for more than six months and you elect to pay LWOP contribution, your LWOP contributions must be made at least as six monthly instalments in advance, unless otherwise agreed by ESSSuper. Payment must be made before the previous payment expires.

Contribution options

You have a choice of two LWOP contribution options when you start LWOP as shown in the table below:

The LWOP options at a glance

- | | |
|-----------------|---|
| Option 1 | Make no LWOP contributions |
| Option 2 | Make LWOP contributions to maintain your death and disability cover |

If you do not provide the completed *Leave Without Pay Advice form (S202)* together with your payment to ESSSuper within one month from the date on which your LWOP commences, you will be treated as if you had chosen option 1 which means you will not be eligible to contribute.

Your election will be irrevocable and binding once it is lodged.

Option 1

Make no LWOP contributions

You are not required to make personal contributions to your superannuation while you are on LWOP, unless you are on LWOP for less than four weeks.

Please note: If you choose option 1, the following applies:

- there will be no death or disability cover after the first four weeks
- if you resign while on LWOP, the only benefit payable will be your resignation benefit
- the period of LWOP will not count as recognised service for any benefit calculation
- if you return to work for at least 12 months from parental leave without pay before resigning, up to one year of the leave without pay period will count when calculating the deferred benefit component of your resignation benefit, and
- the 12 month return to work condition applies for each period of LWOP granted during your service.

Option 2

Maintain death and disability cover

You may choose to maintain your death and disability cover while you are on LWOP.

Your LWOP contribution is calculated based on your age (in years and days) as at 1 September and your superable salary at the start of your unpaid leave period. No LWOP contributions are payable if you are over age 60.

Please note: If you choose option 2, the following applies:

- Your normal death and disability cover will be maintained based on your salary at the start of your unpaid leave.
- If you resign while on LWOP, you will be entitled to all of your contributions (including your LWOP contributions) up to the date of resignation, plus interest.
- If you return to work after your period of LWOP, the period for which you made contributions will count when calculating the deferred benefit component of your resignation benefit. Your LWOP will not count as recognised service for all the other benefit calculations (retirement, retrenchment, death or disablement).

Paying LWOP contributions

When commencing LWOP you should receive from ESSSuper a LWOP options letter with an enclosed *LWOP Election Advice form (S202)*. You will have 30 days to elect option 2 by completing and returning the form and making your payment.

You can obtain a costing for your period of LWOP by calling the ESSSuper Member Service Centre on 1300 655 476.

Two methods of payment are:

- pay by BPAY. Your LWOP options letter will show your BPAY reference number.
- pay by other means. Your payment is to be made payable to ESSSuper.

You will need to complete and return the *LWOP Election Advice form (S202)*, which must identify your payment details (means and date of payment and amount).

If paying six monthly instalments, you can use the same BPAY number for each payment. If paying your instalments by means other than BPAY, you will need to advise ESSSuper by email or letter of your payment (means and date of payment and amount).

Your next steps...

- ① **Find out more about your options, and take the necessary steps in maximising your super during your LWOP where eligible.**

Check your options

Find out more about your options during your LWOP.

Leave Without Pay Advice

Download the form from www.esssuper.com.au
Once completed return it to ESSSuper.

ESSSuper Member Service Centre

Speak to a Superannuation Consultant by calling
1300 655 476.

Resignation benefit

The amount of resignation benefit you receive depends on when you resign.

Resigning after your minimum retirement age

If you resign after your minimum retirement age, you will be entitled to the age retirement benefit, refer to page 17.

Resigning before your minimum retirement age

Benefits payable on resignation depend on whether you resign before or after your minimum retirement age, which is age 55.

Resigning before reaching your minimum retirement age entitles you to:

- an immediate refund of your contributions and earnings (some of which may be immediately available however there will always be a preserved component which a member cannot access), and
- a deferred benefit payable upon application after reaching your minimum retirement age, (subject to preservation), irrespective of whether you have permanently retired.

The level of deferred benefit will depend on:

- your Final Average Salary
- your age at resignation
- your recognised service at resignation, and
- which of the available resignation benefit payment options you choose.

Payment options

The following options are available for a resignation benefit:

Option 1

Full refund with deferred benefit

With this option, you receive all your accumulated contributions and earnings, with a deferred benefit payable at age 55 (subject to preservation).

Option 2

Full refund with deferred benefit converted to present day value

This option allows you to convert your deferred benefit into a present-day value lump sum before your minimum retirement age. If you choose to do this:

- you receive a lump sum based on your age at the date you elect for the lump sum (subject to preservation)
- the lump sum must be rolled over to another complying superannuation fund. ESSSuper's Accumulation Plan can also accept lump sum rollovers
- no further benefits will be payable to either yourself or your eligible partner
- You may elect to convert your deferred lump sum into an immediate present day value lump sum at any time.

Note: Under age 55 the present day value lump sum is discounted by 4% per annum compounded for each year under age 55.

Portability

Instead of claiming a resignation benefit you may elect for a deferred portability benefit.

A deferred portability benefit may be activated when you resign from your statutory superannuation scheme employer and commence employment:

- where you will become a member of another statutory superannuation scheme, with a public authority, as declared by the Treasurer, or
- with an employer that has been declared by an Order of the Governor-in-Council to be an approved employer.

The portability deferred benefit, which represents your full accrued entitlement within the Scheme, may be higher than the standard resignation entitlement. So it is worthwhile weighing up the options available.

Payment of benefits

Exactly how your benefit is paid to you, is dependent on the circumstances in which you applied for your resignation benefit.

At the date of resignation

Payments of accumulated contributions plus earnings

Contributions plus earnings can be paid as:

- an immediate cash lump sum which may consist of part or all of the contributions plus earnings that had accrued up to 30 June 1999, and
- a preserved lump sum component consisting of the contributions plus earnings, accrued after 30 June 1999. This component can only be rolled over to a complying superannuation fund like ESSSuper's Accumulation Plan, or
- a rollover of both of the above.

Payments of the present-day value lump sum

If you elect to convert your deferred benefit to a present-day value lump sum this can only be paid as a rollover to a complying superannuation fund. ESSSuper's Accumulation Plan also accepts lump sum rollovers.

Under other circumstances

Your deferred benefit may also become payable if you:

- successfully apply for early release of part of the benefit on the basis of financial hardship or on compassionate grounds*
- have become terminally ill, or
- die.

* If you are applying for release due to financial hardship and you are under age 55, you must provide written proof from Centrelink confirming that you have been receiving a benefit from them for at least six months. Compassionate grounds will be assessed by ESSSuper in accordance with criteria set out in the Commonwealth SIS legislation.

From your minimum retirement age

Payment of your deferred benefit

To receive your deferred benefit, you will need to apply for it after reaching your minimum retirement age. It will be payable even if you have not yet retired from the workforce, although some of it may be subject to preservation.

Your deferred benefit will only increase with CPI if you do not claim it from your minimum retirement age until you do claim it. Any preserved amounts cannot be cashed until you reach your preservation age, but can be rolled into a complying super fund. If you want to stay with ESSSuper, our Accumulation Plan can accept transfers.

Payment of your deferred benefit in the event of death

If you have eligible dependents

In the event of your death (after resignation), a lump sum benefit is apportioned between your dependants, which may include any eligible children.

If you have no eligible dependents


The benefit is paid to your Estate.

Further details

Further details on your Resignation Benefit are provided each year in your Annual Benefit Statement and Annual Report.

If you resign prior to your minimum retirement age and become entitled to a deferred benefit, you will receive an Annual Benefit Statement which shows your deferred benefit payable at your minimum retirement age and the present-day value of the deferred benefit converted to a lump sum.

Your next steps...

 **Resigned from your job? Take the next step in applying for your resignation benefit.**

Log in to Members Online

Produce your own benefit estimate online through www.esssuper.com.au

ESSSuper Member Service Centre

Call our Member Service Centre on 1300 655 476 who can also prepare an estimate and offer more information about your benefit.

Consolidate your super

Make sure all your super is in one place before applying for any benefit – download the form from www.esssuper.com.au

You should check any relevant exit fees you may incur, or any insurance arrangements that may be forfeited, or any other effects this transfer may have on your benefits, before rolling your money into our fund.

Age retirement benefit

If you retire or resign after your minimum retirement age, you are entitled to the age retirement benefit.

Retiring or resigning after your minimum retirement age

Your age retirement benefit is a lump sum based on:

- your Final Average Salary (FAS)
- your personal contribution rate, and
- your recognised service.

If you turned age 65 prior to 1 July 2010, service after you reach age 65 is not taken into account when determining your retirement benefit. However, any salary increase will be reflected in your FAS. Your employer will make Superannuation Guarantee (SG) contributions at the set rate to an accumulation fund.

If you turned age 65 after 1 July 2010, service until you reach age 75 (or as otherwise permitted by Commonwealth Superannuation Law) is taken into account.

Benefits available to you upon retirement

Generally, all of your benefits will be available to you upon retirement. However, if you have not satisfied the conditions of release for the preserved portion of your benefit when you become eligible to receive your benefit, the preserved amount of your benefit payment must remain within the Scheme or be rolled over to a complying superannuation fund. ESSSuper's Accumulation Plan can also accept lump sum rollovers.

If the benefit remains within the scheme, it will be held in a notional account earning interest at the Fund's crediting rate. The preserved component cannot be paid to you until you meet a condition of release and elect to have the benefit paid out.

Date of birth	Preservation Age
Before 1 July 1960	55
1 July 1960 - 30 June 1961	56
1 July 1961 - 30 June 1963	57
1 July 1962 - 30 June 1963	58
1 July 1963 - 30 June 1964	59
From 1 July 1964	60

Are you over 65 years of age?

If you turned age 65 prior to 1 July 2010, service after you reach age 65 is not taken into account when determining your retirement benefit. However, any salary increase will be reflected in your FAS.

Further, any benefit you have accrued in the Accumulation Plan account (including personal and employer Superannuation Guarantee (SG) contributions paid after you turned 65), can be paid as a component of your final benefit.

Members turning age 65 on or after 1 July 2010 will remain in the scheme as an accruing member until age 75 or as otherwise permitted by Commonwealth Superannuation Law.

For members who turned 65 prior to 1 July 2010, their employer will continue to accumulate towards their retirement in the form of SG contributions paid to an accumulation fund.

If you no longer wish to remain in the scheme after age 65 you have the option of electing to become an exempt officer with your employers consent (refer to page 26).

Payment options


Members who transferred from the SERB Scheme

If you transferred from the SERB Scheme during one of the prescribed transfer periods, you are entitled to a lump sum equal to your accrued retirement benefit.

The lump sum takes into account service recognised by the SERB Scheme to the date of transfer plus membership of the Transport Scheme.

However, at age retirement or exempting over 65, anyone who transferred from the SERB Scheme also has the opportunity to convert up to 50% of the lump sum back into a fortnightly indexed pension. This option does not apply if a member resigns or is retrenched prior to their minimum retirement age.

Your next steps...

 **Considering retirement? Make sure you get the right advice before you submit your application.**

Be prepared

Did you know you can stay with ESSSuper for life? Visit the 'Funds for everyone' section on our website www.esssuper.com.au to find out how.

Speak to the experts

Make an appointment with a Member Education Consultant or a financial planner before making any decisions by calling 1300 655 476.

Attend a seminar

Meet the experts who run your fund, our Planning for Retirement seminars explore all your options. Register your interest online via www.esssuper.com.au

Retrenchment benefit

You've been retrenched. What now?

Your retrenchment benefit will only be paid upon receipt of written certification from your employer stating that you have been retrenched. This written certification must be signed by the Chief Executive Officer, General Manager, HR Manager or equivalent.

The payment of the superannuation retrenchment benefit is separate to any severance payment made by your employer as part of the conditions of your employment.

Before your minimum retirement age?

If you are retrenched before your minimum retirement age, your payment will be made in two parts:

- an immediate cash lump sum payment, and
- a preserved lump sum component that must be rolled over to another complying superannuation fund. If you want to stay with ESSSuper, the Accumulation plan can accept transfers from the Transport Scheme.

There are no further benefits payable after a retrenchment benefit has been paid.

After your minimum retirement age?

If you are retrenched after your minimum retirement age, your benefit will be the same as the age retirement benefit.

If you have a deferred benefit you may be eligible to apply for early release (of part of your benefit) due to financial hardship, provided you are under age 55. You must also provide written proof from Centrelink confirming that you have been receiving a benefit from them for at least six months.

Please refer to the rates table on the website at www.esssuper.com.au

Disability benefit

Medical classifications

In the past all disability benefits had been determined by your medical classification. Medical classification could apply to both disability and death benefits.

From 1 July 2010, medical classifications are no longer applicable for new claims. For existing claims prior to this date or retrospective disability claims the medical classification is still applicable.

What is a disability benefit?

Disability means the member's permanent inability, prior to age 60, due to a continuing or recurring injury, disease or infirmity to perform his/her duties and to perform other duties for which he/she is suited by education, training or experience or for which the member would be suited as a result of retraining.

If you are permanently unable to perform your duties or other duties for which you are suited, you may be eligible for a disability pension.

At the Board's discretion a lump sum may be payable instead of a disability pension.

Are you over 60 years of age?

You cannot apply for a disability benefit; your normal age retirement benefit applies.

Considering a disability benefit?

Before you apply for disability retirement:

- discuss alternative employment arrangements and sick leave with your employer
- if you have reached your minimum retirement age, consider whether you should retire and claim your age retirement benefit instead of applying for disability retirement (or if you are under your minimum retirement age, your resignation benefit)
- contact us or download a copy of our *Claiming a disability benefit brochure* from our website www.esssuper.com.au

Like more info?

The *Claiming a disability benefit brochure* sets out:

- the procedures that must be followed by both you and your employer
- the conditions that will apply in respect of future reviews
- the outcomes if you are found fit to return to work after being placed on a disability pension.

This brochure is available for download from www.esssuper.com.au

Types of disability benefits

There are three types of disability benefits offered through the Transport Scheme; disability retirement pension, temporary pension for disability or ill health lump sum.

Disability retirement (permanent) pension

If ESSSuper considers that you have suffered a disability and ceased employment before age 60, you will receive an indexed fortnightly pension payable for life. We will assess your medical status after considering reports from your treating doctor and from at least two medical practitioners appointed by us. A disability retirement benefit will be paid to you when your employment is terminated.

Your disability pension is calculated using your:

- service to the date of disablement
- prospective service to age 60 based on the higher of 5% personal contribution rate or the highest rate at which the Transport Scheme member has contributed for more than half of the 3 years immediately preceding retirement (which may be adjusted for periods of part-time service)
- Final Average Salary (FAS) at the time of your disability retirement

Your disability pension is payable for life, unless you are found fit for duty at one of the periodical reviews conducted by us or you are engaging in gainful employment, in which case your pension may be reduced or suspended.

The disability retirement pension is eligible for a special 15% tax offset and is increased twice a year with positive movements in the Consumer Price Index (CPI).

Lump Sum

A lump sum may be payable instead of this pension subject to the Board's discretion.

Temporary pension for disability

A temporary pension may be payable in some cases where a member has applied for a disability retirement pension, but where it appears that he or she may substantially recover from the illness or injury.

A temporary pension may be payable for up to two years, with reviews at least every six months. If this is the case your employment is not terminated and you remain an active member of the Scheme.

The temporary pension is paid fortnightly and is calculated in the same manner as a permanent disability retirement pension except you are not entitled to claim the 15% tax offset against the pension, and therefore there is no pension reduction applied in respect of tax status.

Ill health benefit

If you are under 55 years of age and our medical assessment indicates that you cannot carry out your full current duties but you are capable of other employment, an ill-health lump sum benefit may be offered.

Any payment of an ill-health lump sum benefit is a full and final settlement of all superannuation entitlements in the Scheme. A member must resign from their current employment to be paid the ill-health benefit.

Part-time service

If you are employed on a part-time basis prior to retiring on the grounds of disability, prospective service to age 60 is calculated by using the average time fraction of your service over the last three years to determine your full-time equivalent.

If you have reduced your hours from full-time to part-time due to a medical condition, we may recognise this service as full-time for benefit purposes. If this is the case please contact us on 1300 655 476.

Retrospective disability

From 1 July 2014, a former member who ceases employment on or after 1 July 2014 prior to age 60 may at any time within six years from termination of employment, make an application for payment of a benefit on the grounds they were suffering a disability at the time they ceased employment. If you haven't worked since you ceased employment and believe you met the definition of disability at the time you finished working, you may want to consider submitting a retrospective disability application.

Members who cease employment prior to 1 July 2014 have an unrestricted ability to claim for disability retrospectively (i.e. no time restrictions apply).

In the event that a retrospective disability claim is successful, the disability benefit will be adjusted for any previous benefits provided by ESSSuper.

Other circumstances under which a lump sum may be payable

Total lump sums

Initial assessment:

Prior to age 65, a lump sum payment in lieu of the pension may be approved at the discretion of the Board at the initial assessment date. If approved, you may receive a lump sum equal to part or all of your accrued retirement benefit at the date of retirement (approximately 12 times the annual rate of pension). If you receive a lump sum equal to all of the accrued retirement benefit, there will be no further entitlement to benefits from the Scheme.

Current disability pension recipients:

If you are already receiving a permanent disability pension you can apply to ESSSuper for a lump sum payment in lieu of your disability pension which is subject to Board approval. Specific documentation will be requested if you apply for a pension conversion.

At age 65, a member in receipt of a disability pension is eligible to take an age retirement benefit and cease their disability pension. This is not subject to Board discretion.

Terminal Medical Condition

The Commonwealth Government introduced new regulations which allow members who are suffering a terminal medical condition to apply for their superannuation as a tax-free lump sum. Under the law, a terminal medical condition exists if two medical practitioners (one of whom is a relevant specialist) have certified that the person has an illness or injury with a life expectancy of 24 months or less.

Please contact us on 1300 655 476 for further information.

The application process

You can expect your claim for disability benefits to be finalised within 40 working days subject to medical reports being obtained.

After the application

When we have received the required forms and supporting documentation, including an employer report and the medical report from your treating doctor or specialist, you will be asked to attend at least two independent medical examinations with Board approved doctors.

After receiving the reports from these examinations, we will assess your application.

You will be eligible to retire on the grounds of disability if it is determined that you:

- cannot perform your current duties; and
- cannot perform any other duties for which you are suited by education, training or experience or for which you would be suited as a result of retraining.

We will advise you and your employer in writing of our decision.

Working while receiving a disability benefit

As a disability pensioner, you are encouraged to seek outside employment within your capability. You must inform us of any employment and the income received as soon as possible after you have accepted the position offered.

If you are gainfully employed this may impact on the benefit paid. We may therefore seek information to determine whether you are gainfully employed, e.g. taxation returns and payslips, to substantiate your income. Investment earnings from property and shares are generally not considered as income from gainful employment.

If you earn an income from gainful employment a review will be conducted every 12 months to ascertain whether your income level affects the rate of your disability pension. Gainful employment checks cease at age 60.

After the review we may:

- continue the pension at the same rate
- reduce the pension
- suspend the pension, or
- increase a reduced pension.

As a general rule, you can earn a total income (which includes your ESSSuper disability pension) up to 95% of the current equivalent salary of the position you held at the date you became disabled without reduction to your ESSSuper disability pension.

Your next steps...

① Ensure your super is in order before submitting an application.

Consolidate your super

Make sure your super is all in one place before making any claims. Consider our Accumulation Plan which can accept rollovers from any super fund.

You should check any relevant exit fees you may incur, or any insurance arrangements that may be forfeited, or any other effects this transfer may have on your benefits, before rolling your money into our fund.

Reduced hours due to ill health

Call the ESSSuper Member Service Centre on 1300 655 476 to see if this service can be recognised as full time for benefit purposes.

Claiming your disability benefit

The *Claiming a disability benefit* brochure is available for download at www.esssuper.com.au which sets out all your options.

Death benefit

Medical classifications

From 1 July 2010, all medical classifications have been repealed and are no longer relevant to your benefit. Except in the case where the death occurred prior to 1 July 2010.

Death benefit entitlements

Death benefit entitlements vary depending on who the recipient is/will be in the event of your death.

Death of a member in service

Under the rules governing the Transport Scheme, a lump sum is payable to eligible dependants (including children of any age). Unless you have a valid binding death benefit nomination in place, your death benefit and apportionment will be made at the discretion of the Board in consideration of all the circumstances prevailing at the date of death.

If there are no dependants, then the minimum benefit payable under the rules of the Transport Scheme is paid to the Estate.

Single with no dependants?

If you are single and die while in service before retirement, without leaving an eligible dependent:

Death benefit (payable to your estate)	=	Total of your contributions and interest (if applicable)	+	A minimum benefit top-up consisting of Superannuation Guarantee (employer component)
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If you have dependants on your date of death

A death benefit lump sum is calculated using your accrued retirement benefit to your date of death plus a prospective lump sum benefit for the period between your date of death and age 60.

Death benefit	=	Retirement benefit to your date of death	+	Prospective lump sum benefit for the period between your date of death and age 60
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The annual rate of accrual for the prospective accrued retirement benefit between your date of death and your 60th birthday is based on the 3% contribution rate.

If you die after age 60 but before retirement, ESSSuper must apportion your accrued retirement benefit between your dependants.

Who are my eligible dependants?

Generally your eligible dependants are:

- your spouse through marriage
- a domestic partner, who is someone to whom you are not married but with whom, in the opinion of the Board, you were living with at the time of your death as a couple on a genuine domestic basis (irrespective of gender)
- a child of any age
- any other person who in the opinion of the Board was, at the date of your death, wholly or partially dependent on you; or who had a legal right to look to you for financial support.

Beneficiary nominations

A beneficiary nomination allows you to nominate the person(s) you want to receive your benefit in the event of your death.

You can nominate one or more of your dependants or your legal personal representative to receive your benefit in the event of your death.

Your legal personal representative is the executor of your will or the administrator of your estate. If you nominate a personal representative to receive your benefit in the event of your death, the nominated personal representative will distribute your benefit according to your Will (or intestacy law if no valid Will exists) after payment of estate debts and expenses, even if the beneficiaries of your estate are not dependants.

You can make either a **non-binding** beneficiary nomination (non-binding nomination) or a **binding** beneficiary nomination (binding nomination). If you don't tell us what you want to happen to your benefit when you die, the Board will distribute your benefit to your dependant(s) and/or your legal personal representative in the proportions determined by the Board in its discretion, subject to the governing rules of the Fund.

Types of beneficiary nomination

Non-binding nomination

If you make a non-binding nomination, the Board will consider it when deciding who should be paid your benefit. However, your nomination is only a guide and the Board will retain absolute discretion in determining who should receive your benefit and in what proportion.

To make, change or cancel a non-binding beneficiary nomination, download the *Non-binding Death Benefit Nomination Form for New Scheme, Revised Scheme, Transport Scheme and SERB Scheme members (S609)* from www.esssuper.com.au

Binding nomination

A binding nomination allows you to nominate who and in what proportion you want your benefit to be paid to in the event of your death. You may nominate one or more dependants and/or your legal personal representative. Provided your nomination remains valid, the Board must follow your instructions, even if circumstances have changed from the time of your nomination to the time of your death. If any person nominated by you ceases to be a dependant, or a Total and Permanent Disability (TPD) pension is approved and becomes payable to you or your employment is terminated whilst in receipt of a temporary pension, your binding nomination will be invalid and will be treated as a non-binding nomination by the Board. Binding nominations are valid for three years and override any previous nomination. Therefore, it is essential that you review your binding nomination as your circumstances change but also at least every three years. Please note: In certain circumstances, if a member nominated their legal personal representative to receive all or a proportion of their superannuation death benefit, it may result in a lower benefit being paid.

To make, change or cancel a binding beneficiary nomination, download the *Binding Death Benefit Nomination for Transport Scheme members form (ES108)* from www.esssuper.com.au

Death of a permanent disability pensioner

If you are receiving a disability pension and die before reaching age 65 ESSSuper may pay a lump sum benefit to your eligible dependants, or other persons that it determines (subject to certain restrictions).

The lump sum takes into account your death benefit at the date of your disability retirement, with increases based on CPI from the date of disability retirement to the date of your death, and the number of pension payments you have received.

Please note after 12 years of receiving a disability pension no death benefit is payable to your eligible dependants.

Note: From age 65, no death benefit is applicable. A minimum benefit test may apply.

Exempt officers and other benefits

Some members become entitled to deferred benefits without terminating their employment. These include:

- exempt officers, and
- Members of approved superannuation schemes.

Who are exempt officers?

Exempt officers are members who cease active membership of the Scheme without having to terminate their employment with their current employer.

Are you eligible to become an exempt officer?

You may become an exempt officer if you are:

- an 'executive' within the meaning of section 4(1) of the *Public Administration Act 2004*,
- a 'contract officer' (this includes all non-executives whose employment is covered by an individual employment agreement or by an enterprise bargaining agreement and those who are members of the Principal Class within the meaning of the *Teaching Service Act 1981*),
- an officer, or class of officer, declared by instrument in writing by the Minister for Finance as being eligible to be exempted from continued membership, or
- aged 65 or over with employer consent.

Superannuation benefits are not subject to preservation restrictions after a member turns 65. An exempt officer, even if still employed by the employer that granted exempt status, may therefore apply to take their full benefit from age 65.

How do you become an exempt officer?

The formal requirements vary. Please contact ESSSuper on 1300 655 476 for more details.

Benefits payable

If you're an exempt officer you are entitled to a deferred benefit based on:

- your age at the date you became an exempt officer
- your recognised service, and
- your Final Average Salary (FAS) at the date of taking up exempt status.

The deferred benefit is payable:

- at age 65, or
- on application from minimum retirement age (generally age 55) after you have terminated employment with the employer under which you became an exempt officer.

Exempt officer deferred payments have the same options as those outlined under age retirement benefit.

Present-day value lump sum

An exempt officer may elect to convert the deferred benefit to a present-day value lump sum at any time after deferment. If you choose to do this:

- you receive a lump sum, based on your age at the date you elect for the lump sum
- the lump sum must be rolled over to another complying superannuation fund. If you want to stay with ESSSuper, our accumulation Plan and Working Income Stream both accept transfers from the Transport Scheme
- no further benefits will be payable to either yourself or your eligible partner. Prior to age 65 some of the benefit will be restricted and not accessible.

Under age 55 a discount factor of 4% per annum compounded applies for each year under 55.

What if I resign or become retrenched?

As an exempt officer, if you resign before your minimum retirement age, you are not entitled to a resignation benefit, i.e. no refund of contributions and earnings.

Similarly, if you are retrenched before your minimum retirement age but after becoming an exempt officer, you are not entitled to a retrenchment benefit. The only benefit to which you will be entitled is a deferred benefit, payable as stated previously.

If you are over your minimum retirement age, no discount factor applies in determining the present-day value lump sum.

Approved superannuation scheme members

On the recommendation of the Minister, the Governor-in-Council may declare a superannuation scheme to be an approved superannuation scheme.

If you become eligible to be a member of an approved superannuation scheme, you may elect to cease contributions to the Transport Scheme, within three months of your eligibility date.

Your next steps...

i Find out if you are eligible to become an exempt officer.

ESSuper Member Service Centre

Speak to a superannuation consultant by calling 1300 655 476.

Make an appointment

With a Member Education Consultant who can discuss your options in more detail by calling 1300 655 476.

Get a benefit quote online

Log in to Members Online at www.esssuper.com.au to obtain a benefit quote.

Taxation

Everything you need to know about how tax affects your benefit can be found on our website www.esssuper.com.au

Providing your Tax File Number (TFN)

The provision of your Tax File Number for superannuation purposes as governed by the Australian Tax Office (ATO) can have a significant effect on your benefit.

It is not an offence if you choose not to quote your TFN, but if you choose not to do so it could affect the tax you pay later. It may also be more difficult to locate or amalgamate your superannuation benefits in the future.

Read more on our website www.esssuper.com.au

Pensioners

Pensioners are only eligible for the 15% tax offset if they are:

- permanent disability retired

For current details on the thresholds for concessional rates of taxation payable on lump sums, visit the Australian Taxation Office website at www.ato.gov.au

Contributions tax

The way contributions are taxed is dependent on the tax status of the fund. Read more in the relevant section of our website www.esssuper.com.au

Debt accounts

Note: Any debt account balances in existence in relation to family law payments, early release payments and/or surcharge debts will be deducted from benefits prior to payment.

The debt accounts represent any amounts:

- released on early release grounds,
- paid to a non-member spouse as a result of a family law split, or
- paid in relation to a surcharge debt

Plus any cumulative debt interest.

Transfer Balance Cap – from 1 July 2017

From 1 July 2017, Defined Benefit Lifetime Pensions will also be included in the assessment of the transfer balance cap of \$1.6 million*. The transfer balance cap refers to the total amount an individual can retain or transfer into retirement phase income stream where earnings are exempt from taxation. Any Defined Benefit Lifetime Pension and account based retirement income streams will both count towards the individual's transfer balance cap. Defined Benefit Lifetime Pensions are valued at a rate of 16 times the individual's annual pension amount as at 1 July 2017 or commencement of the pension. Subsequent earnings on pension balances and pension payments received from 1 July 2017 or on commencement do not count towards the transfer balance cap.

If an individual has more than the transfer balance cap of \$1.6 million* in a retirement phase income stream, the ATO will send an assessment notice that instructs to either:

- Withdraw the excess above the \$1.6 million* cap from an account based retirement income stream and remove from the superannuation system; or
- Transfer the excess above the \$1.6 million* cap to an accumulation phase account where earnings are taxed at 15%.

From 1 July 2017, the ATO will calculate notional earnings on any amount in excess of the transfer balance cap of \$1.6 million*. This will be subject to excess transfer balance tax of 15% until it is removed. From 1 July 2018, the excess transfer balance tax rate is 15% for the first time the cap is breached and then 30% for subsequent breaches.

If the Defined Benefit Lifetime pension (only) is valued more than the transfer balance cap of \$1.6 million* the member will not be required to commute the pension, but excess taxation will apply to the defined benefit pension (see section below - Taxation of Lifetime Defined Benefit Pensions – from 1 July 2017).

An individual with a Defined Benefit Lifetime Pension of \$100,000 p.a (valued at \$1.6 million* for the purpose of the transfer balance cap) or more, has used 100% of their transfer balance cap and is therefore subject to excess transfer balance tax on notional earnings on any account based Retirement Income Stream in the retirement phase they may hold.

* Subject to indexation in line with Consumer Price Index in \$100,000 increments. This transfer balance cap applies for the 2017-18 financial year and may change for future years. Please refer to our website at www.esssuper.com.au How much cap space an individual has left will be determined by a 'proportionate method' (i.e. the percentage of the cap already been used). The ATO will administer and advise how much cap has been used and how much an individual can contribute.

Taxation of Lifetime Defined Benefit Pensions – from 1 July 2017

A new Defined Benefit Pension cap of \$100,000* p.a. will be implemented to cap the amount of Defined Benefit Pension income received tax free. 50% of the annual Defined Benefit Pension income above the cap of \$100,000 p.a. will be included as assessable income and taxed at the individual's marginal tax rate.

* Subject to indexation in line with the transfer balance cap. This cap is for the 2017-18 financial year and may change for future years. Please refer to our website at www.esssuper.com.au

Your next steps...

Need to provide your Tax File Number?

Submit your TFN form

By downloading the *Tax File Number Notification form* at www.esssuper.com.au and sending it to ESSSuper.

Speak to our Member Service Centre

By calling 1300 655 476 to find out if you have supplied your TFN.

Need more information on tax?

Visit the Australian Tax Office (ATO) website on www.ato.gov.au

Complaints handling

If you wish to make a complaint about any aspect of our service, or feel that you may have been treated unfairly or disadvantaged by a decision of ESSSuper, you are encouraged to call us to help resolve it. In the event that you are not satisfied, the matter will be referred to the Complaints Officer.

Complaints are accepted in any form: in person, by phone, email or in writing. Complaints can be directed to:

The Complaints Officer	
Postal address	GPO Box 1974 Melbourne VIC 3001
Telephone	1300 650 161 (for emergency services members) 1300 655 476 (for state super members)
Email	info@esssuper.com.au

You may be asked to document your complaint in writing (either by fax, email or letter) if the complaint is sufficiently complex and/or the initial complaint was raised by a third party (non-member).

ESSSuper has a formal dispute handling process comprising an internal and external avenue of appeal.

In the event that the Complaints Officer is unable to resolve the matter to your satisfaction, you may request in writing to have the matter internally reviewed. Such requests must be made within 30 days of receiving the decision. Your request should provide reasons why you are dissatisfied with the previous response and the resolution you seek.

Proudly serving our members

Level 16, 140 William Street
Melbourne VIC 3000

GPO Box 1974
Melbourne VIC 3001

T 1300 655 476
F 1300 766 757

info@esssuper.com.au
www.esssuper.com.au

You should check any relevant exit fees you may incur, or any insurance arrangements that may be forfeited, or any other effects this transfer may have on your benefits, before rolling your money into our fund.

ESSSuper has an arrangement with Adviser Network Pty Ltd (Australian Financial Services Licence (AFSL) No. 232729) (Adviser Network) under which Adviser Network and its authorised representatives may provide you with fee-for-service (commission free) financial product advice. This means you only pay for the time it takes to provide you with the advice or to complete a financial plan. Under this arrangement, Adviser Network authorises certain qualified ESSSuper financial planners to provide financial product advice to ESSSuper members. Although these financial planners are employed by ESSSuper, the advice will be provided under Adviser Network's AFSL and Adviser Network is responsible for the financial services advice provided to you. ESSSuper pays Adviser Network a fee for this service. However, neither the Board, ESSSuper nor the Victorian Government guarantee or endorse any advice given by Adviser Network or its authorised representatives.

Emergency Services Superannuation Board ABN 28 161 296 741 (ESSB) is the Trustee of the Emergency Services Superannuation Scheme ABN 85 894 637 037 (ESSSuper). ESSB respects the privacy of ESSSuper members and will store, record and use the information pertaining to your nominated account in accordance with the *Information Privacy Act (2000)* and ESSSuper's Privacy Policy. The information requested from you is required to establish, manage and pay your superannuation entitlements (including insurance benefits); to assist your employer meet its superannuation obligations to you; to provide you with information and updates on legislative and policy changes relevant to superannuation and insurance and to enable service providers contracted by ESSB to provide the above mentioned services to you. The types of organisations to which we usually disclose personal information generally include: your employer, our auditors, insurer, actuaries, medical and rehabilitation practitioners, investigators, printers, mail houses, administration software providers (and website hosts), other superannuation funds, courts, death benefit beneficiaries, a member's spouse or partner as part of a divorce settlement or separation (where required by law), the Victorian Government and other Government agencies (such as the Australian Taxation Office, Centrelink, and the Victorian Civil and Administrative Tribunal). You have the right to access and correct personal information. Requests to update personal information, or any queries relating to privacy should, in the first instance, be referred to the ESSSuper member contact centre on 1300 655 476. Written queries and complaints should be addressed to: The Privacy Officer - ESSSuper, GPO Box 1974, Melbourne VIC 3001.

Requests for access to documents containing your personal information should be made through the *Freedom of Information Act 1982*, and should be addressed to the Freedom of Information Officer at the above address.

You can read our Privacy Statement at www.esssuper.com.au